



भारतीय नौवहन निगम लिमिटेड

(भारत सरकार का उद्यम)

पंजीकृत कार्यालय: शिपिंग हाउस, 245 मादाम कामा रोड, मुंबई - 400 021.

फोन: 91-22-2202 6666, 2277 2000 फैक्स: 91-22-2202 6905 वेबसाइट: www.shipindia.com



The Shipping Corporation Of India Ltd.

(A GOVERNMENT OF INDIA ENTERPRISE)

Regd. Office: Shipping House, 245, Madame Cama Road, Mumbai-400 021. Ph: 91-22 2202 6666, 2277 2000

Fax: 91-22 22026905 • Website: www.shipindia.com

सीआईएन/CIN-L63030MH1950G01008033

A Navratna Company
ISO 9001:2008

Ref.No.: A10-SEC- BD-808

17.04.2018

To,

Corporate Relationship Department, Bombay Stock Exchange Ltd, 1 st Floor, New Trading Ring, Rotunda Building, P.J. towers, Dalal Street, Fort, Mumbai – 400 001	The Manager, Listing Department, The National Stock Exchange of India Ltd., 'Exchange Plaza' Bandra-Kurla Complex, Bandra (East) MUMBAI - 400 051.
--	---

Dear Sir,

Compliance with Regulation 13(3) of SEBI(Listing Obligations and Disclosure Requirements) Regulations, 2015

Pursuant to Regulation 13(3), of the SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015, we enclose herewith statement showing redressal of Investor Complaints for quarter ended on 31.03.2018.

Thanking You,

Yours faithfully,

भारतीय नौवहन निगम लिमिटेड
को. लि. ए. डि. ए. सी. शिपिंग ऑफ इंडिया लि. ए.

दिपंकर हालदार/DIPANKAR HALDAR
कार्यकारी निदेशक (विधिक मामले) एवं कंपनी सचिव
Executive Director (Legal Affairs) & Company Secretary



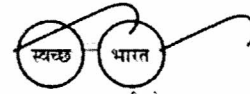
SC1

भारतीय नौवहन निगम लिमिटेड

(भारत सरकार का उद्यम)

पंजीकृत कार्यालय: शिपिंग हाउस, 245 मादाम कामा रोड, मुंबई - 400 021.

फोन: 91-22-2202 6666, 2277 2000 फैक्स: 91-22-2202 6905 वेबसाइट: www.shipindia.com



एक कदम स्वच्छता की ओर

The Shipping Corporation Of India Ltd.

(A GOVERNMENT OF INDIA ENTERPRISE)

Regd. Office: Shipping House, 245, Madame Cama Road, Mumbai-400 021. Ph: 91-22 2202 6666, 2277 2000

Fax: 91-22 22026905 • Website: www.shipindia.com

सीआईएन/CIN-L63030MH1950G01008033

THE SHIPPING CORPORATION OF INDIA LIMITED

Statement showing redressal of Investor Complaints pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulation, 2015.

Sr. No	Particulars	No of Complaints
1	Investor Complaints pending at beginning of Quarter (01.01.2018 to 31.03.2018)	01
2	Investors Complaints received during the Quarter	00
3	Investor Complaints disposed of during the Quarter	01
4	Investor Complaints remaining unresolved at the end of the Quarter (01.01.2018 to 31.03.2018)	00

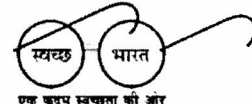


भारतीय नौवहन निगम लिमिटेड

(भारत सरकार का उद्यम)

पंजीकृत कार्यालय: शिपिंग हाउस, 245 मादाम कामा रोड, मुंबई - 400 021.

फोन: 91-22-2202 6666, 2277 2000 फैक्स: 91-22-2202 6905 वेबसाइट: www.shipindia.com



The Shipping Corporation Of India Ltd.

(A GOVERNMENT OF INDIA ENTERPRISE)

Regd. Office: Shipping House, 245, Madame Cama Road, Mumbai-400 021. Ph: 91-22 2202 6666, 2277 2000

Fax: 91-22 22026905 • Website: www.shipindia.com

सीआईएन/CIN-L63030MH1950G01008033

A Navratna Company
ISO 9001:2008

Name & address of complainant: Ashok Kumar Dubey ,
House No 11,Sarandhra Nagar,
Hasari,Jhansi 284001.

Nature of complaint: The Complainant has filed a complaint with District Consumer forum Jhansi stating that he has not received refund of Rs. 47488/- towards SCI FPO.

Facts of the case:

The matter Mr Ashok Kumar Dubey had applied for SCI equity shares under SCI FPO 2010 through ASBA application and the application money was Rs. 56000/-. He was allotted 64 equity shares for Rs 8512/- . On allotment, he was advised by Karvy to contact his banker viz. SBI to find out the unblocking status of the remaining amount i.e. Rs. 47488/-. However, the complainant has approached District Consumer Forum Jhansi stating that he has not received the said refund amount from SCI.

It should be noted that under ASBA system, the application money remains blocked in the bank account of the applicant. If there is part allotment, the remaining amount gets unblocked on the basis of intimation from the Registrar to the Issue. The question of refund from the issuer does not arise.

Status as on date

On 07.03.2018, the complainant filed an application before the Forum that he has received the refund amount. On the basis of the application filed, the Forum decided to dismiss the case.